|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | 10-10-004+r-large-   |  | | --- | |  | |  |  | **Wall-Smart Ltd.**  **RMA form** |  |  |  |  |  |  |  |

**Section 1**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Customer Name: |  | | | |
| Date: |  | Customer RMA No: | |  |
| Customer Address: |  | Wall-Smart  RMA No: | |  |
| Contact Name: |  | Contact Phone: | |  |
| Email Address: |  | | | |
| **ORDER INFORMATION** | | | | |
| **Customer** | | Wall-Smart | | |
| Purchase Order No: |  | Order No: | |  |
|  |  | Invoice No: | |  |
|  |  | Shipping waybill: | |  |
|  |  | Shipping company | |  |
| **PRODUCT INFORMATION** | | | | |
| P/N: |  | | Quantity: |  |
| Product Name: |  | | | |
| Serial # |  | | | |
| REASON FOR RETURN. Please include pictures if applicable. | | | | |
|  | | | | |

On receipt of the Wall-Smart RMA Number please promptly return the product and any packaging materials securely packed and shipping paid to Wall-Smart for examination. Wall-Smart will investigate your return and will report any conclusions made as soon as possible. Should the failure be attributed to customer error Wall-Smart reserves the right to re-invoice the product, charge for any repair requested and charge for any shipping costs.

**Section 2 - For Wall-Smart Use Only.**

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Approved by |  | Credit |  | Replace |  | Rework |  | Date |  |