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 |  |  | **Wall-Smart Ltd.** **RMA form**  |  |  |  |  |  |  |  |

**Section 1**

|  |  |
| --- | --- |
| Customer Name: |  |
| Date: |  | Customer RMA No: |  |
| Customer Address: |  | Wall-SmartRMA No:  |  |
| Contact Name: |  | Contact Phone: |  |
| Email Address: |  |
| **ORDER INFORMATION** |
| **Customer** | Wall-Smart |
| Purchase Order No: |  | Order No: |  |
|  |  | Invoice No: |  |
|  |  | Shipping waybill: |  |
|  |  | Shipping company |  |
| **PRODUCT INFORMATION** |
| P/N: |  | Quantity: |  |
| Product Name: |  |
| Serial #  |  |
| REASON FOR RETURN. Please include pictures if applicable.  |
|  |

On receipt of the Wall-Smart RMA Number please promptly return the product and any packaging materials securely packed and shipping paid to Wall-Smart for examination. Wall-Smart will investigate your return and will report any conclusions made as soon as possible. Should the failure be attributed to customer error Wall-Smart reserves the right to re-invoice the product, charge for any repair requested and charge for any shipping costs.

**Section 2 - For Wall-Smart Use Only.**

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Approved by  |  | Credit  |  | Replace |  | Rework |  | Date |  |